QP Code: 406008 Reg. No......

## Final Year B. Pharm (Ayurveda) Degree Regular/Supplementary Examinations April 2021

## **Pharmaceutical Industrial Management**

Time: 3 hrs Total Marks: 100

- Answer all questions to the point neatly and legibly Do not leave any blank pages between answers • Indicate the question number correctly for the answer in the margin space
- Answer all parts of a single question together Leave sufficient space between answers
- Draw diagrams wherever necessary

Essays: (2x10=20)

- 1. Discuss the various channels of distribution of goods to consumers.
- 2. What is the difference between ledger and journal. Add a note on double entry book keeping system

Answer briefly: (10x5=50)

- 3. What are the various strategies for sales promotion.
- 4. What are the duties of a store keeper.
- 5. Explain the various steps involved in a selling process.
- 6. Define cheque. What are the requisites for a cheque.
- 7. Compensation to the pharmacist
- 8. Explain the procedure involved in import the goods.
- 9. Discuss the different types of insurance.
- 10. Recruitment
- 11. Training methods for employees.
- 12. Explain the characteristics of management.

Short notes: (10x3=30)

- 13. Mail order business
- 14. Patents.
- 15. Financial management.
- 16. Economic order quantity.
- 17. Real wages.
- 18. What are the leadership qualities required for an efficient management.
- 19. Trade union
- 20. Importance of communication in management
- 21. Levels of management.
- 22. List and explain the '4 P's of marketing.

\*\*\*\*\*\*